

DMi Technology Group is here So You can Focus on Your Core Business

Free up your time and resources for your own business priorities instead of being distracted by IT. DMi Technology Group has deep expertise in a broad range of technologies and a core competence in maintaining high availability of IT.

Is I.T. Your Core Business?

As the owner of a small or mid-sized business, you invest in IT to increase your operational ROI. Trouble can arise, however, when you or your team are distracted from your core business initiatives because of IT issues. Maybe IT support and management are being performed by employees who have multiple duties, which can impact both their ability to deliver in other areas, as well as the overall quality of IT support.

Contracting with DMi to take care of your IT means you can focus all your resources on your primary business operations, maximize revenue, and be more efficient.

DMi provides affordable 8x5 support, alongside best practices monitoring and management of all your IT assets, including systems, devices and virtual resources. We'll also be informed with automated 24x7 alerting of any event that may affect the normal operation of IT.

When there is a problem, we can accurately diagnose and resolve most issues through rapid remote remediation that takes much less time than onsite visits, saving you the often considerable costs of downtime.

With all the IT health and performance data that 24 X 7 monitoring brings in, we are better positioned to help you optimize configurations, manage system and software versioning, and eliminate costly and obsolete equipment.

- For \$100 a month DMi will monitor up to two servers
- Provide discounted services at a flat \$95/hr
- Alert on server hardware failures

*** 1 Year Term Contract Required ***

Do you want your desktops and network appliances covered too? Call us today to find out about our premium service!

Contact us today at 800-403-4439 or sales@dmitech.com

DMi Technology Group – Serving Central Illinois since 1986

Solution Overview

Our remote monitoring and management platform consists of:

Device Management Software

A single, lightweight piece of software installed once at each site. This software performs secure, comprehensive scans of your server(s) to gather the up-to-date information that DMi needs to manage your servers' assets with unparalleled efficiency.

With this software, we can monitor and manage your server, event logs, hardware functions and alerts, virtual machines and much more.

Service Center

A powerful, web-based, centralized dashboard that allows us to:

- View the asset health and performance data sent by the management software;
- Drill down to details as required;
- Perform rapid remote remediation;
- Configure advanced services;
- Produce a range of useful reports so you'll know exactly what's going on in your environment; and much more.

- ✚ *Review HP management logs*
 - ✚ *Apply Java updates*
 - ✚ *Flash updates (if applicable)*
 - ✚ *Review of Microsoft Event Logs*
 - ✚ *Overall System performance (with recommendations)*
 - ✚ *Monitoring and alerting of disk space*
 - ✚ *Apply Microsoft Updates*
 - ✚ *Antivirus updates*
 - ✚ *Firewall updates (if applicable)*
- [Recommended Monthly Checkups*](#)

*Checkups invoiced at reduced hourly rate of \$95/hr